



## A Message from the CEO

As we are now approaching the end of the 3<sup>rd</sup> week of our effective lockdown here in Dubai and as we enter into the Easter weekend I thought it would be useful to highlight to everyone some of our achievements in keeping things operational and how our staff in Somalia and Iraq have continued to operate despite the numerous challenges.

In Dubai we are on an effective total lockdown with permits now required to leave home and make any movements, however we have managed to obtain blanket permits for our drivers to operate and we are able to deliver documents and supplies to all members of our company as well as crucial finance related requirements.

We are conducting twice - daily staff conference calls using ZOOM technology as well as continual conference calls to our operations in the field. Our finance team are doing an amazing job of keeping everything moving despite many challenges within the banking sector and clients who either can't or won't pay. I would like thank all our staff throughout the company for the sacrifices and efforts you are making and the many of you who have accepted salary cuts without complaint and others who are now in the field for many months away from your families during this difficult time and unable to travel due to restrictions.

I am now more confident than ever that we will get through this and emerge stronger than before and whilst we can now certainly see some hope on the horizon we still have a long way to go so please keep the faith and continue to support each other.

Myths	Facts
Corona is the most dangerous virus that exists.	The common flu kills 60 times more people annually than Corona.
I will die if I am diagnosed with the Corona virus.	Only 2% of cases have reported deaths and most of these deaths were associated with weaker immune systems (e.g. old age).
I need to buy a hazmat suit and a n95 mask to stay protected.	Washing hands and sneezing into elbows is the best practice.
We all need to panic and blame China for this emergency. I should also make insensitive jokes about international students.	The panic and hysteria that's happening is fueled by racism and xenophobia, not evidence or practicality. Nothing justifies being rude to others.
I should believe everything I read online about Corona virus because it is all factually checked and written without any bias.	Misinformation and racism is more dangerous than any virus; check for references and look for evidence, not ideology.



**During curfew**

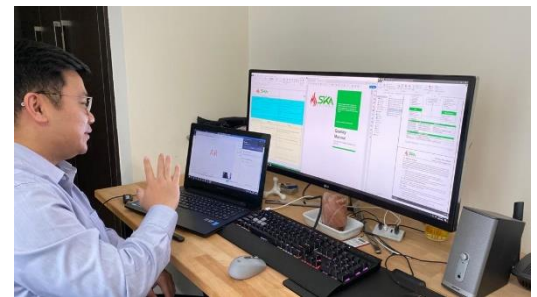


**Before curfew**

COVID 19 has presented a significant challenge to SKA, but it is one that we have risen to, proving once again we are the champions of “Doing difficult jobs in difficult places”. Below are some of the highlights of what has been achieved in the last three weeks whilst COVID 19 has spread globally and the world has go into lock down. These times are unprecedented, but business goes on.

**Dubai Achievements:**

- Successful transition to remote working without a hitch, ably supported by a great IT Team (and watched to ZOOM share price actually zoom!)
- Finance team has collected more that 70% of accounts receivable collected as well as finishing the 2019 Audit
- The Procurement Team has 36 tons of food to keep our people and our clients feed, a dozen containers to meet client orders and is taking advantage of emerging opportunities in the Air Logistics market.
- The BD Team has hunted down 10 real opportunities to pursue and won three more contract including a massive contract to supply the Somali National Army with clothing and equipment for the next three years.
- The Quality Team completed a first by successfully passing the remote audit by the British Standards Institute, ensuring SKA Energy FZE remains ISO 9001 recognised for the next 4 years.
- The HR Team has keep us healthy and well, up to date on global COVID 19 advice and travel restrictions, trained, compliant and insured – all in the new and challenging remote working environment. Even our drivers have permits to travel on essential duties keeping much needed documentation and supplies moving in Dubai during 100% lockdown.



**All Courses**

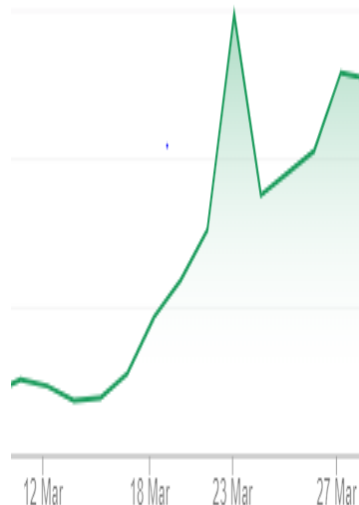
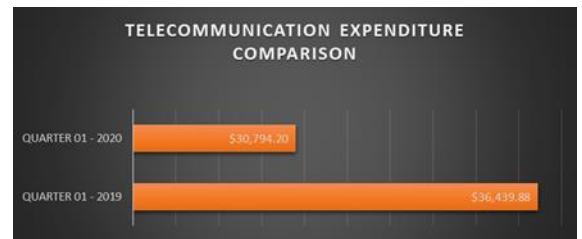
Summary	491 Enrollments	194 Completed	170 In progress	119 Not Started
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**Participation at a Glance**  
View the courses with the most enrollments.



- TRACE Anti-Money Laundering Training
- TRACE Conflicts of Interest English
- TRACE Sexual Harassment Prevention
- TRACE Anti-bribery Refresher: Third Pa
- TRACE Global Anti-bribery Compliance
- TRACE How to Say No vignettes
- TRACE Anti-Bribery Refresher Course: I
- TRACE Anti-Bribery Refresher Conflicts
- TRACE Conflict Minerals Training Englis
- Other branches

**Percentage of Course Statuses by Month**  
View the percentage of learners enrolled into courses on a month-by-month basis. Learners only appear in a month's bar if they were enrolled that month.



## Iraq Achievements

Our teams working overseas in Iraq, with little or no government support have stood up to the challenge of COVID 19 and implemented all the safety measures required to stay healthy and well on their own. All bulletins are posted for staff to keep everyone up to date. The Terminal is self-isolating but, in Khor Al Zubair Port in Iraq, we are pretty much the only company still working to ensure that critical fuels still flow to the Iraqi people.



Some of the highlights are:

- Strict quarantine measures mean washing every vehicle on arrival, multiple disinfections of the communal areas daily and minimizing staff movements.
- Local staff (Mohammed F and Yaser) volunteered as offsite market liaison to ensure documents, money, food and supplies are located and sent to KAFZA
- Down at the jetty, the Team has pulled out all the stop to make sure operations continue without fail
  - 8 vessels managed and 224,000 metric tons of critical gasoil and gasoline imported
  - 540m of jetties dredged, using three dredgers simultaneously, getting the depth back to 12m
  - Damaged fender repaired
- Preparations for moving to the New villa in Baghdad also continue.



## Somalia Achievements

Our Teams working overseas in Somalia have also had to be self-reliant in the absence of any government support. Indeed, the COVID 19 countermeasures that they introduced were **held up as best practice by the UN** before anyone else even started to react. All our client and our staff are safe and well as a result and the flow of vital logistics continues. Some of our success are:



- Implemented all the COVID 19 counter measures recommended by WHO, UK and US before anyone else in MIA.
- Successfully completed load trials to move KAMAZ trucks by air (with just centimeters to spare!)
- Seamlessly changed management of our Logistics Division and improved control and performance
- Cleared a new batch of KAMAZ trucks for the SNA, inspected and painted ready for handover
- Imported, inspected cleaned and stored 22 MAMBA protective vehicles for a UN contract and 50 other containers of essential supplies.
- Continued moving heavy construction equipment for the US Government
- Baidoa support operations continue in a very remote site, even after the British Army evacuated! SKA lead the way.....



TOUGH  
TIMES  
don't last  
TOUGH  
TEAMS  
DO

